Northern Inyo Healthcare District Board of Directors

Regular Meeting

February 15, 2017

Page 1 of 7

CALL TO ORDER

The meeting was called to order at 5:30 pm by Peter Watercott, President.

**PRESENT** 

Peter Watercott, President

John Ungersma MD, Vice President

M.C. Hubbard, Secretary

Mary Mae Kilpatrick, Treasurer Phil Hartz, Member at Large

ALSO PRESENT

Kevin S. Flanigan MD, MBA, Chief Executive Officer

Kelli Huntsinger, Chief Operating Officer Carrie Petersen, Chief Accounting Officer

John Tremble, Interim CFO

Maria Sirois, Chief Performance Excellence Officer Alison Murray, Interim Chief Human Relations Officer

Tracy Aspel, Chief Nursing Officer Sandy Blumberg, Executive Assistant

**ABSENT** 

Joy Engblade MD, Chief of Staff

OPPORTUNITY FOR PUBLIC COMMENT

Mr. Watercott asked if any members of the public wished to comment on any items listed on the agenda for this meeting. No comments were heard.

**CONSENT AGENDA** 

Mr. Watercott called attention to the Consent Agenda for this meeting, which contained the following items:

- Approval of minutes of the January 18 2017 regular meeting
- 2013 CMS Validation Survey Monitoring, February 2017

It was moved by Phil Hartz, seconded by John Ungersma MD, and unanimously passed to approve both consent agenda items as presented, with two housekeeping changes being made to the minutes of the January 18 2017 regular meeting.

FINANCIAL AND STATISTICAL REPORTS AS OF DECEMBER 31, 2016 Chief Accounting Officer Carrie Petersen called attention to the financial and statistical reports for the period ending December 31 2016, noting the following:

- Patient volume was down in all areas, with the exception of the Emergency Department
- The District funded an Intergovernmental Transfer (IGT) during the month, however incoming dollars from that IGT will not be received until the next accounting period
- Long term debt decreased as a result of bond payments made in the month of December
- Salaries and wages were under budget and professional fees expense was over budget due to the use of contracted employees
- The bottom line excess of expenses over revenues for the month of December was \$541,175, however year-to-date we are at a positive \$462,859

It was moved by Mary Mae Kilpatrick, seconded by M.C. Hubbard and unanimously passed to approve the financial and statistical reports for the period ending December 31 2016 as presented.

## STRATEGIC PLAN UPDATE

Chief Executive Officer Kevin S. Flanigan MD, MBA provided an update on progress made toward achieving the goals of the Northern Inyo Healthcare District (NIHD) Strategic Plan.

## CHIEF OF STAFF REPORT

On behalf of Chief of Staff Joy Engblade MD Doctor Flanigan reported following careful review, consideration, and approval by the appropriate Committees the Medical Executive Committee recommends approval of the following hospital-wide policies and procedures, protocols, and order sets:

- 1. Cesarean Delivery (supersedes both Cesarean Deliveries Nurses Responsibilities in the OR and Cesarean Delivery Emergency
- 2. Fall Risk Prevention Perinatal
- 3. Death, Disposition of Body
- 4. Pronouncement of Death
- 5. Scope of Services, Infusion Center
- 6. Scheduling Surgical Procedures
- 7. Patient Safety Attendant or 1:1 Staffing Guidelines
- 8. Credentialing Healthcare Practitioners in the Event of a Disaster
- 9. Medical Staff and Allied Health Professional Application Fee Processing
- 10. Transfusion Criteria
- 11. New Transfusion Reaction Document

It was moved by Doctor Ungersma, seconded by Ms. Kilpatrick, and unanimously passed to approve policies 1 through 11 as presented.

Doctor Flanigan also reported the Medical Executive Committee recommends annual approval of the following Critical Indicators:

- Emergency Room Service
- Surgery, Tissue, Transfusion, and Anesthesia
- Medicine/Intensive Care

It was moved by Doctor Ungersma, seconded by Ms. Hubbard, and unanimously passed to approve all three Critical Indicators as requested.

Dr. Flanigan additionally reported that following careful review, consideration, and approval by the appropriate Committees the Medical Executive Committee recommends approval of the following Medical Staff appointments and privileging:

- Saif Siddiqui MD (Teleradiology)
- Robert James MD (Pathology Locum tenens)

It was moved by Ms. Kilpatrick, seconded by Doctor Ungersma, and unanimously passed to approve both Medical Staff appointments and privileging as requested.

The Medical Executive Committee additionally recommends approval of the following:

- Performance Monitoring Plan Focused Professional Practice Evaluation (FPPE) of Sarah Zuger MD (Family Medicine & OB/Gyn; evaluation methods to include direct observation, medical record review, and discussion with peers (including OB evaluation) for 5 procedures and 5 discharges (Plan set forth by Anne Gasior MD)
- New Practitioner Evaluation Recommendation (FPPE) for Cecilia Rhodus MD (Pediatrics). Findings: Practitioner has demonstrated competency in performing the clinical privileges granted, evaluation completed by Charlotte Helvie MD
- New Practitioner Evaluation Recommendation (FPPE) for Manish Pandya MD (Internal Medicine/Hospitalist). Findings: Practitioner has demonstrated competency in performing the clinical privileges granted. Evaluation completed by Joy Engblade MD

It was moved by Mr. Hartz, seconded by Doctor Ungersma, and unanimously passed to approve all three FPPE plans and recommendations as requested.

Doctor Flanigan also stated the Medical Executive Committee recommends the addition of "Portacath Insertion" to interventional radiology privileges. It was moved by Ms. Hubbard, seconded by Doctor Ungersma, and unanimously passed to approve the addition to interventional radiology privileges as requested.

# CHIEF EXECUTIVE OFFICER REPORT

Dr. Flanigan provided a Chief Executive Officer report which included the following:

- The modular insert for the Pharmacy has been installed and Northern Inyo Hospital (NIH) is now in compliance with the California Board of Pharmacy (BOP). NIHD Administration; the California Department of Public Health; the Office of State Wide Health Planning and Development (OSHPD); and the California BOP continue to work together to bring the hospital pharmacy into compliance with all three agencies
- The District has hired Mr. Larry Weber to act as Director of Diagnostic Imaging and Laboratory. Mr. Weber will be present at the March regular meeting for purposes of introduction.
- The Electronic Health Record (EHR) Assessment Committee has been formed and will begin looking into the best EHR options available for the District as soon as possible
- The hospital is looking for a new 340B vendor to replace Sentry, who has not fulfilled the obligations of their contract. NIHD continues to partner with Dwayne's Pharmacy in the 340B program.

Northern Inyo Healthcare District Board of Directors Regular Meeting		February 15, 2017 Page 4 of 7
CHIEF OPERATING OFFICER REPORT	Kelli Huntsinger provided a Chief Operating Office included an introduction of NIHD Dietician Amber recently implemented an outpatient referral program on dietary referrals with several local agencies, included the Health Project.	er report which Morin. Ms. Morin hand is also working
CHIEF ACCOUNTING OFFICER REPORT	Chief Accounting Officer Carrie Petersen introduce cycle team and provided an overview of accounting and services including Admissions and Registration Accounts Payable; Purchasing, Payroll; Veterans so Care program.	g department functions; Credit and Billing;
CHIEF NURSING OFFICER REPORT	Dr. Flanigan was pleased to report that Tracy Aspe position of permanent Chief Nursing Officer for Ni provided an update on Nursing Department activiti reporting that a permanent Perinatal Unit Nurse Ma on board to replace Summer Gilstrap RN, who has temporary basis. Ms. Aspel expressed her apprecia job that Ms. Gilstrap has done for the Healthcare D additionally provided an overview of a proposed N restructure; and discussed the District's efforts to g managers internally. She additionally reported on the perinatal unit.	IHD. Ms. Aspel es, which included anager will be coming filled that position on ation of the outstanding istrict. She ursing Management row its own (future)
CHIEF HUMAN RELATIONS OFFICER REPORT	Interim Chief Human Relations Officer Alison Musoverview of NIHD employee and physician recruit review of current job openings with the District.	ing efforts; as well as

Interim Chief Human Relations Officer Alison Murray provided an overview of NIHD employee and physician recruiting efforts; as well as a review of current job openings with the District. Ms. Murray noted that in the last year the number of contracted workers employed by the District has been more than cut in half, and many hard to fill positions have been filled with permanent employees. Additionally, the Human Relations Department continues to streamline internal processes.

# CHIEF PERFOMANCE EXCELLENCE OFFICER REPORT

Chief Performance Excellence Officer Maria Sirois provided a report which included updates on the following projects:

- Joint Commission Accreditation monitoring
- California Department of Public Health (CDPH) survey readiness
- Development of a hospital-wide Quality Assurance and Performance Improvement Plan
- Service Excellence Trainings for employees
- Antibiotic Stewardship projects
- Workplace Violence assessment
- Language Services assessment
- Pillars of Excellence data and reports

#### DISTRICT COMPLIANCE REPORT

District Compliance Officer Patty Dickson provided a compliance report which included a review of Protected Health Information (PHI) breaches for the 2016 calendar year; and a review of compliance issues, inquiries, and audits. Ms. Dickson additionally stated that a Business Ethics and

Compliance Committee will be established in the next couple of months, and Director Hubbard volunteered to serve as a member of that Committee.

ANNUAL POLICY AND PROCEDURE APPROVALS Mr. Watercott called attention to a list of Policies and Procedures presented for annual approval at this meeting, which were included as attachment "A" to the agenda for this meeting. It was moved by Ms. Hubbard, seconded by Mr. Hartz, and unanimously passed to approve all policies and procedures submitted for annual approval as presented.

**OLD BUSINESS** 

BISHOP UNION HIGH SCHOOL CLINIC UPDATE Bishop Union High School (BUHS) Superintendent Barry Simpson provided an update on the progress of a proposed student health clinic being established on the Bishop high school campus. The proposed clinic would provide students access to healthcare services relating to confidential and sensitive issues including pregnancy; addiction counseling; disease prevention; etc., as allowed for by State law. The Healthcare District would potentially provide a nurse practitioner to provide services for students one or two days per week. The BUHS School Board has yet to approve the clinic concept and is currently debating the controversial elements of this issue and drafting an informational letter for parents. Discussion on this topic followed and it was noted that this may be listed as an action item on the agenda for the March NIHD Board meeting. Director Hartz stated his desire for this topic to be given more than one additional month of consideration. It was noted that if approved, the clinic could potentially open in the fall of 2017.

NURSING DEPARTMENT POLICY AND PROCEDURE APPROVALS Chief Nursing Officer Tracy Aspel called attention to the following proposed Nursing Department policies and procedures:

- Admission of a Pediatric Patient
- Admission to the Acute/Sub Acute Department
- Care Plan, Inpatient
- Down Time Procedures for OP, PACU
- Fixed Floating
- Staffing Huddle
- Surgery Charges
  - Surgery Charges, Attachment

It was moved by Ms. Hubbard, seconded by Doctor Ungersma, and unanimously passed to approve all 7 policies and procedures as presented, with two housekeeping changes being made to the content.

HOSPITAL WIDE POLICY AND PROCEDURE APPROVALS Interim Chief Human Relations Officer Alison Murray called attention to a hospital wide policy and procedure titled *Exempt Employees*, which has been updated in order to comply with current law. It was moved by Ms. Kilpatrick, seconded by Mr. Hartz, and unanimously passed to approve the revised *Exempt Employees* policy and procedure as presented.

Doctor Flanigan also called attention to the following list of proposed or updated hospital wide policies and procedures:

- Paid Absence
- United States Postal Service Mail
- Medicare Outpatient Observation Notice
- Charge Master Procedures for Clinics
- Charity Care Program

It was moved by Director Hartz, seconded by Ms. Kilpatrick, and unanimously passed to approve all 5 hospital wide policies and procedures as presented.

RADIOLOGY RFP PROCESS AND CONTRACT Doctor Flanigan provided an overview of the Radiology Services Request For Proposal (RFP) and selection process recently conducted to establish the District's next radiology provider agreement. He explained that Tahoe Carson Radiology (TCR) has provided excellent radiology coverage for the District for the last several years; however the RFP process netted a different supplier, which is the Bishop Radiology group. Doctor Flanigan expressed his appreciation of TCR's dedication to this community, their level of professionalism, and of the quality of services provided. District legal counsel is in the process of finalizing the details for the new contract with Bishop Radiology, based on the guidelines provided in Radiology Services Exhibits A and B. NIHD Staff radiologist and TCR group member Edmund Pillsbury MD spoke on behalf of TCR inquiring as to what their group could have done better in order to have been awarded the contract renewal. Doctor Flanigan explained that many aspects of the Radiology RFP process are confidential; however he will contact TCR Administration on this subject. It was then moved by Ms. Hubbard, seconded by Doctor Ungersma, and passed to establish a new contract with the Bishop Radiology group as requested, with Director Hartz voting "no" on this agenda item.

DISTRICT COMPLIANCE PLAN Compliance Officer Patty Dickson called attention to a proposed Compliance Program for Northern Inyo Healthcare District, noting that the purpose of a Compliance Plan and program is to prevent waste, fraud, and abuse within the organization. Following review of the information provided it was moved by Ms. Kilpatrick, seconded by Mr. Hartz, and unanimously passed to approve the Compliance Program for NIHD as presented, with housekeeping corrections being noted.

DIET MANUAL AND MENUS, RD's FOR HEALTHCARE Dietician Amber Morin called attention to a Proposed Diet Manual and menus, prepared for the District by *RD's for Healthcare Inc.*. Ms. Morin explained improvements are constantly being made to NIHD Dietary services, and this new manual and menus will improve patient and employee food services even further. It was moved by Ms. Kilpatrick, seconded by Ms. Hubbard, and unanimously passed to approve the *RD's for Healthcare Inc.* Diet Manual and menus as requested.

At 9:55 pm the meeting returned to open session. Mr. Watercott reported

	Dates Wetana att Dragidant	
	Peter Watercott, President	
Attest:	M.C. Hubbard, Secretary	